

4.3 General Access and Equity Policy

Purpose

The YUPI Group and its entities are committed to:

1. providing equal opportunity and promoting inclusive practices and processes for all clients using their services within the limits of our resources;
2. integrating the principles of access and equity in our policies and procedures for clients;.

All management, staff and volunteers will be held accountable for complying with the requirements of this policy.

Definitions

General Access and Equity is defined in this context as ensuring that all services provided are responsive to the individual needs of clients whose age, gender, cultural or ethnic background, disability, sexuality, language, literacy and numeracy skills, unemployment, imprisonment or remote location may present a barrier to access, participation and the achievement of suitable outcomes.

Aims

1. We aim to provide every client with the assistance required, on an individual needs basis, to achieve suitable outcomes.
2. We will ensure services will be made available to all clients (and potential clients) regardless of race, gender, age, marital status, physical or intellectual impairment, or sexual orientation. Client selection, enrolment and induction will comply with equal opportunity legislation.
3. Clients will not be denied access to services where they are deemed eligible for such a service and where we have the appropriate resources to provide high quality services.
4. We will provide equal access for all communication with students.

Approved	30 June 2017	Whole Part Review Date	30 June 2019
Authorised by	Boards	Responsibility	CEO and Leadership Team
Initial Approval	CEO	Version	1.0

