

Service Delivery Plan

Employers

Young People are our Future!

**We can reduce your risk, red tape and expense in hiring young people.
Our service to you is free!**

Challenge Employment and Training is a not-for-profit community organisation with 40 years experience in helping local young people to prepare for and get employment. We have been engaged by the Australian Government to deliver the Transition to Work service in Inala, Goodna, Redbank and nearby areas. We will work with employers to help our local young people attain job success and help meet your labour needs.

We will work with you to understand your business needs to ensure young people have the right skills and attitudes that you require and to give your business access to a pool of motivated, work ready young people aged 15-21 years, by:

- Providing you with a personalised and efficient service
- Referring work ready Participants to your suitable jobs
- Helping to fill your labour supply needs for entry level jobs, apprenticeships and traineeships
- Coordinating work experience placements and job vacancies
- Getting access to suitable vocational training for new workers
- Accessing the Australian Apprenticeship Support Network to smooth your way on apprentice and trainee sign-ups
- Having the right information and access to available wage subsidies

Our Additional Services include:

- Meeting with you prior to any placement to identify your business needs so that the best candidates can be put forward
- We will provide in-work support to you and our Participant for up to 6 months after placement. This may help you manage any teething problems and optimise job success
- Inviting you to provide workplace training opportunities as part of the vocational training we deliver
- Promoting National Work Experience Programme placements, designing placements tailored to your business
- Supporting you and our Participants during these placements
- Negotiating a formal Training Agreement that best suits your business

Our Community Networks

We have extensive partnerships with local employers, local government, education and health and welfare providers. We use our networks to build the right support for our young people and broaden their opportunities to get ready for work.

Our Staff are here for you!

- We have recruited the best staff to work with you and your business and our young people
- You can have a single point of contact with us

Feedback and Suggestions

We will treat any complaints from you seriously and handle them fairly and efficiently. Your feedback is valued and will be used to improve the quality of our services.

Our commitment to innovation and continuous improvement in the quality of our services is a key priority.

**You are invited to join us in our local business breakfasts
as we build support for our local young people.**



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